

CONFLICT MANAGEMENT

Conflict is an inevitable aspect of human relationships. This becomes even more so in the workplace. This is understandable in the sense that the workplace is a vast arena of different levels of relationship. Effective leaders don't ignore conflict. Ignored conflict leads to bottled-up emotions that can cause systemic conflagrations and ripples within the organization. Relational harmony is core to effective operations.

The real challenge of leadership is not in avoiding conflict but managing it effectively as it arises. Whether conflict is positive or negative depends on how it is managed. The leader's responsibility is to ask what the resolution of this conflict will achieve. Where unity of purpose and peace are the collective goal of all parties involved, it produces growth in individuals and consequently a stronger team. The natural result of this is higher productivity.



Time commitment: One Day (9:00 am to 5:30 pm)

Contact us at +971 4 3453250 for more information

Time: 9.00am to 5.30pm

Venue: SineWave Consultancy, Office 402A, Falcon Gallery Building, Al Mina Road, Dubai.

Price: AED1000.00 per person

Contact Person: Nazira

Issues covered under this one-day program include:

1. Understanding Conflict
2. Why Conflict Management?
3. The Advantages and Disadvantages of Conflict
4. Tools of Conflict Management.